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### **Personally Identifiable Information Data**

When you visit our Web site we do not collect any personally identifiable information from you without your permission. Portions of this Web site **may** not require any form of registration, allowing you to visit our site without telling us who you are. However, some or all areas or services may require you to register in order to access them. When you register with us, you may need to complete certain fields (some are required and some are optional), as well as choose a username and password. In these situations, if you choose to withhold any personally identifiable information requested by us, it may not be possible for you to gain access to certain parts of the site and for us to respond to your query.

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While we cannot guarantee against any loss, misuse or alteration to data, we reasonably try to prevent such unfortunate occurrences. We take

reasonable precautions to protect personal information in its possession from loss, misuse and unauthorized access, disclosure, alteration and destruction. To reduce the risk of any unauthorized viewing of your personally identifiable information, the amount and type of information we transmit to your browser when you are at our internet sites and using our applications is limited. As a further protection, Secure Socket Layer (SSL) encrypted transmission is used to collect sensitive personal information such as credit card or account information, State License numbers, and Drug Enforcement Agency (DEA) numbers if required for use of a service on this Web site.

### **Disclosure and Data Transfer**

The personally identifiable information that you provide via this Web site will be available to Octapharma USA. Your information may also be available to Octapharma USA's affiliates, or companies working as agents on behalf of Octapharma USA, Inc. (such as companies that collect and process your information for us as well as companies that fulfill your requests for more information about our products or other services). Octapharma USA, Inc. has sought assurances by contract from these companies that they will only use this information at our direction, in a manner that is consistent with this policy. These companies are also required to sign a confidentiality agreement that prohibits them from sharing, selling, or in any way providing this information to anyone else. Where Octapharma USA, Inc. has knowledge that an agent is using or disclosing personal information in a manner contrary to this policy, Octapharma USA, Inc. will take reasonable steps to prevent or stop the use or disclosure. Octapharma USA, Inc. will not disclose your personally identifiable information to any parties other than these companies, except where required by law, or where we otherwise have obtained your consent to the disclosure.

In the event of a sale, assignment, or other transfer of the business to which the information of this Web site relates, the information may be transferred to any such buyer of this property, in which case we will require any such buyer to agree to treat your information in a manner consistent with this privacy policy.

### **Links**

As a convenience to our visitors, our Internet sites contain links to a number of sites that we believe may offer useful information. The policies and procedures we described here do not apply to those sites. We suggest contacting those sites directly for information on their privacy, security, data collection, and distribution policies.

## **Cookies and Internet Tags**

A "cookie" is a small piece of information that is sent to your browser and stored on your computer's hard drive. For some personal registration features, where permitted by law, we use cookies to remember your selections. If you have shared personally identifiable information, such as e-mail address or username, we may include a portion of this in the cookies so that we can recognize you and remember your selections when you return to the Web site. Cookies by themselves cannot be used to discover the specific identity of the user. Cookies do not damage your computer. You can set your browser to notify you when you receive a cookie; this will enable you to decide if you want to accept it or not. On some Internet properties we may use Internet tags (also known as action tags, single-pixel GIFs, clear GIFs, invisible GIFs and 1-by-1 GIFs) in combination with cookies at this site and may deploy these tags through a third-party advertising partner. These tags are placed on both online advertisements that bring users to the site and on different pages of the site. We use this technology to measure the visitors' responses to our sites and the effectiveness of our advertising campaigns (including how many times a page is opened and which information is consulted). The third-party partner may be able to collect anonymous aggregated data about visitors to other sites because of these Internet tags/cookies. Please be assured that we DO NOT collect or seek through these tags or cookies any personally identifiable information about our visitors, such as names, addresses, e-mail addresses or telephone numbers.

## **Personal Information and Children**

We will not knowingly collect, use or disclose personally identifiable information from a minor under the age of 13, without obtaining prior consent from a person with parental responsibility (e.g., a parent or guardian) through direct off-line contact.

If you discover that your child has provided us with personally identifiable information, we ask that a parent or guardian of the child contact us at:

Octapharma USA, Inc.  
5885 Trinity Parkway  
Suite 350  
Centreville, VA 20120-1978  
Tel : 703 766 4860  
Fax : 703 766 4861

Upon contact, we will provide the parent with (i) notice of the specific types of personally identifiable information being collected from the minor, and (ii) the opportunity to object to any further collection, use, or storage of such information. Octapharma USA, Inc. abides by the Children's Online Privacy Protection Act (COPPA) in the U.S. and respects similar laws designed to protect children found in other countries.

### **Contact Information**

You can access or correct the personal information that Octapharma USA, Inc. has collected from you through its Web sites, and you may also cancel your authorization for future use of your personal data at any time, by contacting us online at [michael.bland@octapharma.com](mailto:michael.bland@octapharma.com) or you may write to us at the address below:

Octapharma USA, Inc.  
Customer Service  
5885 Trinity Parkway  
Suite 350  
Centreville, VA 20120-1978

In addition, certain Octapharma USA, Inc. internet sites also enable you to access and update your profile or other pieces of personal information online.

When you contact us, please note the name of this Web site where you provided the information, as well as the contact information (e.g., username, e-mail address, postal address) that you provided at that time.

We will use reasonable efforts to promptly respond to any requests, questions or concerns you may have regarding our use of your personal information.

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